# Jessica M. Hanna

3790 Lithopolis Rd. NW, Lancaster, Ohio 43130 (304) 746-8935 ● (740) 503-5137

jessi.hanna@marshall.edu ● contact@drjhanna.com www.drjhanna.com

# **Education**

# Doctor of Education (Ed.D.), Leadership Studies, Marshall University

Major: Educational Leadership: Community College Administration

Minor: Technology

Dissertation Title: The quality of education leadership doctoral dissertations in the United States:

An empirical review

Award: Excellence in Scholarship – Outstanding Graduate Student Award 2015 from the

Southern Regional Council on Educational Administration

# **Master of Business Administration, Ohio University**

Attended: August 2004 – June 2006

Graduation: June 2006
Major: General Business

# B.B.A., Business Administration, Ohio University

Attended: September 1999 – June 2003

Graduation: June 2003

Major: Management Information Systems

### Higher Education Experience (2010 – Present)

#### The Ohio State University

### Columbus, Ohio

**2020 - Present** 

- <u>Lead Instructional Designer (ETS)</u>
  January 2020 Present
  - Helped build and implement the Instructional Design Office within the College of Engineering
  - Design, review, and build courses in online, hybrid, & face-to-face delivery formats for the College of Engineering.
  - Led the ETS Instructional Design Office's response to the rapid remote teaching initiative due to Covid-19 pandemic to ensure more than 1,200 engineering courses were moved online within two weeks.
  - Develop and deliver teaching/learning workshops for faculty.
  - o Managed short-term and long-term course revisions across multiple departments.
  - Liaison to OSU's Office of Distance and Electronic Education (ODEE).

## **Marshall University**

## **South Charleston, West Virginia**

2012 - 2019

Assistant Professor

- 2015 December 2019
- Designed, built, and taught online courses in the Leadership Studies (LS) and Adult & Continuing Education (ACE) master degree programs.
- Served as a Doctoral Faculty member
- o Served as Program Coordinator for the Career & Technical Center Teaching major in

the ACE Program.

Served on Graduate Council.

- Served on the University Functions Committee.
- Served as Chairperson (2017 & 2018) of the Faculty Recognition Committee.
- Maintained websites as directed by the Dean.
- List of courses taught is at the end of this CV.

### Part-time Faculty

### 2013 - 2015

- Designed and taught online courses in the LS and ACE master degree programs.
  - ATE 550 Human Relations in the Workplace
  - LS 690 Leadership Capstone
  - ACE 628 Adult Instruction Environmental & Personal Aspects
  - ACE 600 Aspects of Training and Development
  - ACE 609 Development of Training Plans
  - ACE 671 Evaluation of Adult & Technical Instruction

### Graduate Assistant

# 2012 - 2015

- o Assisted faculty with educational technology, research, and teaching as required.
- Built and maintained the Ed.D. Program's website (http://www.marshall.edu/edd)
- Helped build the College of Education and Professional Development's website (<a href="http://www.marshall.edu/coepd">http://www.marshall.edu/coepd</a>)
- Co-taught hybrid course: EDF 517 (Statistics)

# **Central Ohio Technical College**

Newark, Ohio

2010 - 2012

### Adjunct Faculty

- Designed, built and taught the following courses in face-to-face, hybrid, and online formats:
  - Introduction to Marketing
  - Introduction to Computers
  - Introduction to Management
  - Team Building

### **Professional Experience**

### **American Electric Power**

# Columbus, Ohio

2005 - 2010

# Contract Administrator

### 2006 - 2010

- Negotiated, wrote, and amended contracts with various vendors for the Generation segment of the company.
- Created and maintained vendor performance and diversity supplier databases using Microsoft Access and VB.NET.
- Collaborated with several business departments to create and implement the Documentum System for seamless document management.

### Engineering Technician

#### 2005 - 2006

- o Contractor through SUN Technical Services, Inc.
- Worked closely with engineers to facilitate the exchange of ideas.
- Acted as liaison between engineers and vendors.

 Maintained drawings and documents related to various "stack" construction projects.

### **Peer Reviewed Publications & Presentations**

- Hanna, J. (2020). Rapid Response Instructional Design: Responding to the Covid-10 Pandemic While Building a Brand New Instructional Design Team. Paper to be presented at the Southern Regional Council on Educational Administration conference in New Orleans, LA (transitioned to a virtual conference).
- Hanna, J. (2019). Homegrown literacy: A case study of literacy initiatives in a rural Ohio town. Paper presented at the Southern Regional Council on Educational Administration conference in Fort Myers, FL.
- Early, S. & Hanna, J. (2017). Revelations from a resident assistant mentoring study: Misalignment on mentoring. NASPA SI PCK Winter Newsletter, 2(3), pp. 1-4
- Early, S. & Hanna, J. (2017). Fostering leadership in online environments. Webinar for NASPA. Presented November 6, 2017 at 2pm. View at: https://olc.naspa.org/fostering-leadership-in-online-environments.
- Hanna, J. & Jackson, C. (2017). Qualitative bibliometric methods: Part II. Paper presented at the Southern Regional Council on Educational Administration conference in New Orleans, LA.
- Hanna, J. (2017). Bibliometric databases: Are they really reliable? Paper presented at the Southern Regional Council on Educational Administration conference in New Orleans, LA.
- Hanna, J. & Cunningham, M. (2017). Ed.D. and Ph.D. programs in education leadership in the southern region of the United States: Twins or kissing cousins? *Southeast Journal of Education Administration*, 17(1)
- Cunningham, M., Damron, E. & Hanna, J. (2017). Education reform in West Virginia and the effect of district takeover. *Southeast Journal of Education Administration*, 17(1)
- Hanna, J. (2016). Bibliometric methods: Can they be applied to Educational Leadership? Roundtable presentation at the Southern Regional Council on Educational Administration conference in Charleston, West Virginia.
- Hanna, J. (2015). The quality of education leadership doctoral dissertations in the United States: An empirical review. (Doctoral Dissertation). ProQuest Digital Dissertations. (UMI 3742189)
- Hanna, J. (2015). The quality of education leadership doctoral dissertations in the United States. Paper presented at the Southern Regional Council on Educational Administration conference in Kennesaw, Georgia.
- Cunningham, M. & Hanna, J. (2014). Ed.D. and Ph.D. programs in education leadership in the southern region of the United States: Twins or kissing cousins? Paper presented at the Southern Regional Council on Educational Administration conference in Atlanta, Georgia.

Cunningham, M., Damron, E. & Hanna, J. (2013). Education reform in West Virginia and the effect of district takeover. Paper presented at the Southern Regional Council on Educational Administration conference in Oklahoma City.

# Service to the Community

# Fairfield County, Ohio

- Fairfield County Literacy Council
  - o Board Member 2018 Present
  - o Invited Guest Speaker at FCLC's 2019 Annual Meeting
  - o Researched how to reach ESL learners in the community
    - Mentioned in newspaper article: Towne Crier Fairfield Edition, July 19-August 1, 2019, page 6, http://www.fairfieldtownecrier.com/7-19-0TC.pdf
    - Presented findings at SRCEA Conference in Ft. Myers, FL, October 2019
- Ohio University-Lancaster's Kids in College Program
  - 2018 & 2019 Taught two, one-week courses (Website Design & MakeyMakey)
  - o 2017 Taught six, one-week courses
- Fairfield Medical Center Foundation
  - o Board Member December 2019 Present

# Kanawha, Putnam, & Cabell Counties, West Virginia

- Teays Valley Manor, Scott Depot, WV
  - Taught acrylic painting to senior citizens, 2017 2018
- Summer Enrichment Program (SEP), July 2017
  - Designed and taught MakeyMakey courses
  - Designed and built the SEP's website and online registration form, 2014 2017
- Chief Information Officer (CIO) Review Class, October 16, 2015
  - Topic: Leadership Foundations for Motivating Employees
  - Hosted by the State of West Virginia on the Marshall University South Charleston Campus
- Health Sciences & Technology Academy (HSTA), Marshall University Chapter
  - o Since 2015, I've offered pro-bono services as a statistician

# National & International

- Southern Regional Council on Education Administration
  - Elected Board Member & Officer (Recording Secretary), 2015 2019
  - Webmaster <a href="http://www.srcea.co">http://www.srcea.co</a>, 2017 Present
- Southern Journal of Educational Administration (SJEA)
  - o Technical Editor 2019 Present

- Serve on Editorial Review Board for Association for the Advancement of Computing in Education (ACCE), 2017 - Present
  - Contemporary Issues in Technology and Teacher Education (CITE)
  - o Journal of Online Learning Research, and international peer-reviewed publication
- Serve on Editorial Review Board for the Journal of Ethnic and Cultural Studies, 2017 Present

# **Professional Pursuits**

#### Memberships

- Southern Regional Council on Educational Administration (SRCEA) Member, 2013 Present
- Professional Member of Association for Talent Development (ATD), formerly American Society for Training & Development (ASTD), 2014 – 2017
- Member of Association for Talent Development (ATD) West Virginia Chapter, 2014 2018
- Member of Golden Key International Honour Society, 2003 Present

# Current/Upcoming Projects

- Research Interest: Instructional Design Theory
- Research Interest: Online Learning During the Covid-19 Pandemic

# **Marshall University Service**

# Service to the Leadership Studies (LS) and Adult & Continuing Education (ACE) Departments

- Designed the Marshall University Doctoral Website
- Program Coordinator
- Converted six courses from face-to-face to an online delivery format
- Converted the entire ACE Master's Program to an exclusively online format
- Developed and manage the ACE Master's Program Exit Survey
- Developed the ACE Master's Program assessment procedures
- Faculty Advisor for the annual Doctoral Student/Faculty Seminar (2015 present)
- Serve on doctoral committees
- Helped develop Master of Arts Leadership Specialist (MALS) Non-Profit Program
- Manage LS 625 (Human Resources) class for MALS program

### Service to the College

- Co-designer of the College of Education and Professional Development's (COEPD) website <a href="http://www.marshall.edu/coepd">http://www.marshall.edu/coepd</a> (2013 - 2016)
- Serve as the updater for the COEPD website for Graduate Programs (2016 present)
- Obtained Quality Matters Certification and review online courses
- Attend every Hooding Ceremony
- Serve as Co-Chairperson for the COEPD Faculty Recognition Committee (2016 present)

# Service to the University

- Served on the Marshall University Functions Senate Standing Committee (2016 2018)
- Designed the Summer Enrichment Program's website and online registration form (2014 present)
- Teach Summer Enrichment Program courses, July 2017
- Serve on Graduate Council (2018 present)

# **List of Courses Taught** (\*Online, \*\*Online & Face-to-Face)

### Adult Education Courses (Marshall)

- \*ACE 550 Interpersonal Skills in the Workplace
- \*ACE 600 Aspects of Training & Development
- \*ACE 609 Development of Training Plans for Business & Industry
- \*ACE 628 Aspects of Adult Instruction Environment & Perspectives
- \*ACE 661 Practicum
- \*ACE 671 Evaluation of Adult & Continuing Education
- \*ACE 685 Adult & Continuing Education Capstone

# Educational Foundations Courses (Marshall)

• \*\*EDF 517 Statistics (co-instructor)

# <u>Leadership Courses (Marshall)</u>

- \*LS 625 Human Resources Management
- \*LS 632 Human Relations in the Public Sector
- \*LS 640 Legal Issues
- \*LS 655 Externship
- \*LS 690 Leadership Capstone
- \*\*LS 747 Administration of Community Colleges

# Business Courses (Central Ohio Technical College)

- \*\*BMT 2014 Principles of Business
- \*\*BMT 2021 Principles of Management
- \*\*BMT 2022 Principles of Marketing
- \*\*BMT 2071 Team Building

### Computer Courses (Central Ohio Technical College)

\*\*CMP 1601 Principles of Computing